Cherwell District Council Business Plan 2013/14

Appendix 4

Α	В	С	D
A District of Opportunity	A Cleaner Greener Cherwell	A Safe, Healthy and Thriving Community	An Accessible Value for Money Council
 Work with partners to tackle disadvantage in the District. Support vulnerable residents through focusing on homelessness prevention and housing advice at current levels of performance Work with our partners to reduce the number of young people not in education employment or training across the district Support local people into work (job clubs and apprenticeships) and prepare for the impact of the Government reform to welfare and the benefits system Deliver the Brighter Futures in Banbury programme 	 Provide excellent waste collection and recycling services, working to reduce the amount of waste produced and to increase recycling across the district. Maintain the level of household recycling rate at above 57% Reduce the amount of waste sent to landfill Maintain the current high levels of customer satisfaction with our recycling and waste collection services 	 Work with partners to support the development of safe and thriving local communities and neighbourhoods. Continue to provide a wide range of recreational activities and opportunities of young people across the district Work with partners to maintain already low levels of crime in the district and ensure people feel safe in their communities and town centres Work with partners and businesses to support public health, safety and environmental protection 	 Provide value for money and a financially sound organisation, minimising the impact of smaller council budgets on frontline and priority services. Continue to implement and embed an effective approach to address the financial impact of Government welfare reform Continue to plan for the implications of the Local Government Resources Review specifically the changes to localisation of business rates and council tax benefit Secure savings of £500,000 taking account of the national changes to Local Government Funding Ensure the Council's budget is matched to strategic priorities demonstrating and promoting the Council's commitment to value for money and effective service delivery including making more effective use of technology
 Balance economic development and housing growth. Deliver 500 new homes including through planned major housing projects Deliver 150 affordable homes in the district Promote local economic development through business advice and support, inward investment and the Local Enterprise Partnerships Progress the Community Housing Project with HCA investment partner 	 Work to ensure our streets, town centres, open spaces and residential areas are clean, well maintained and safe. Improve levels of residents' satisfaction with street and environmental cleanliness Work with local communities to continue the programme of neighbourhood litter blitzes 	 Support the local community, voluntary and not for profit sectors to play an active role in the district. Work with the local voluntary sector to provide advisory services for the local community Support volunteering across the district 	 Work with partners to reduce Council costs. Continue to implement and embed shared back office systems and services to secure efficiencies Continue to develop and embed the shared ICT service specifically in relation to phase two of the programme (system standardisation and harmonisation) Explore further opportunities with partners to share or provide services, reducing costs and maximising income

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 Develop a robust and locally determined planning framework. Complete a draft of local development framework for the district and submit for adoption Prepare an Infrastructure Plan for Cherwell District and prepare for introduction of Community Infrastructure Levy Secure implementation of new policy for Developer contributions Protect and enhance the quality of the built environment by completion of Conservation Area Reviews and strong design guidance for all new developments 	 Work to reduce our impact on the natural environment, limit our use of natural resources and support others in the district to do the same. Reduce the Council's Carbon footprint by 4% (includes buildings, fleet mileage etc.) Work with partners to improve the energy efficiency of homes and enable more residents to achieve affordable energy bills 	 Provide the best possible access to good quality recreation and leisure opportunities in the district. Progress the further phased development of the South West Bicester Sports Village Maintain current high levels of visits/usage to district leisure centres following the successful 2012 Olympic and Paralympics Establish an independent Trust to secure the long term future of Banbury Museum and maintaining access for the community 	 Demonstrate that we can be trusted to act properly for you by being transparent about our costs and performance. Improve the information available to the public about our costs and performance, and promote understanding, accountability and opportunity Consult with local residents in a cost effective manner to ensure the Council has a good understanding of local priorities
 Work to improve the quality and vibrancy of our town centres and urban areas. Progress the commercial development of Bicester Town Centre and consider the plans for development of the community building Complete a Masterplan for Bicester, Kidlington and Banbury Progress the Canalside Regeneration, Spiceball and the redevelopment of the Bolton Road area in Banbury 	 Work with partners to support the development of Eco-Bicester as a national exemplar, creating a vibrant place where people choose to live, to work and spend their leisure time in sustainable ways. Work with partners to progress the delivery of the masterplan for Bicester Start work on site for the initial housing development at North West Bicester Ensure continued opportunities for local people to participate in the Eco-Bicester programme 	 Support improvement of local health facilities, services and standards across the district. Work to promote active and independent lifestyles amongst older people Support the local community and Oxford University Hospitals Trust to retain and develop health services at the Horton General Hospital Continue to support new and improved health services in Bicester and the surrounding area 	 Work to ensure we provide good customer service through the delivery of high quality and accessible services. Improve levels of customer satisfaction with our services Improve levels of satisfaction with and access to information provided by the Council Improve access to our services and advice by increasing online payment and service options Reduce costs by increasing customer use of online services rather than accessing services at Council offices Embed programme management, ensuring